MS-080T00 Employee Experience Platform Specialist

Category: Modern Workplace & M365 | **Vendor:** Microsoft Technical

Duration: 8.00 hours (1 days) **6.5 CPD Hours** **Rating:** ⭐ 4.6 (5,878 reviews)

Course Information

Delivery Format: Instructor Led - Online

Related Exam: MS-080

Course Overview

In this course, you'll learn how to bring people together to create an optimal employee experience that enables your organization to improve productivity, develop empathetic leadership, and transform how employees feel about their work. In your organization today, are people being treated well, or are their needs neglected? Are your teams aligned on goals with a sense of purpose? Are you driving the business outcomes that you need? The Microsoft Viva employee experience platform provides the infrastructure to create the culture of trust, collaboration, well-being, and active listening that you envision. This training course will provide Microsoft Employee Experience Platform Specialists with a comprehensive overview of Microsoft Viva, as well as Microsoft 365, Teams, and SharePoint. It will cover how to identify requirements for designing experiences for employee onboarding, career and skill development, rewards and recognition, compensation and benefits, employee wellbeing, and employee retention. It will also cover how to design solutions to meet these requirements, and how to collaborate with senior executive leadership, human resources, IT, adoption and change management, and learning and organizational development departments. Finally, it will cover how to continuously improve employee experiences based on data-driven insights and feedback.

About This Course

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Who Should Attend

Learners taking this course are interested in employee experiences or Microsoft Viva and want to learn how to assess, plan, strategize, design, and manage digital employee experiences that use Microsoft Viva, Microsoft Teams, SharePoint, and Power Platform. A learner in this role will collaborate with multiple teams to scope, design, and implement new digital employee experiences, such as onboarding, career and skill development, rewards and recognition, employee wellbeing, and employee retention. Learners should have a foundational understanding of Microsoft technologies, including Microsoft 365, Teams, SharePoint, and a deep understanding of Microsoft Viva features and capabilities. They may have experience in one or more of the following disciplines: human resources, people development, change management, information technology, or culture development.

Prerequisites & Entry Requirements

General Prerequisites:

- A general understanding of Microsoft 365, Microsoft Viva, Microsoft Teams, and SharePoint.
- Familiarity with employee experience concepts and methodologies.

Detailed Course Outline

1 - Design digital employee experiences

- Evaluate current employee experiences
- Consider employee privacy and data requirements
- Assemble business stakeholders and define goals
- Explore Viva experience areas
- Understand Viva licensing

2 - Introduction to the Microsoft Viva suite

- Understand Viva apps
- Get started with Microsoft Viva
- Use Viva to keep everyone informed, included, and inspired
- Use Viva to get actionable insights to foster well-being and productivity
- Use Viva to align people's work to team and organization goals
- Use Viva to help employees learn, grow, and succeed

3 - Introduction to Viva Connections

- What do users experience?
- When to use Viva Connections?
- What technical requirements must be met to deploy Viva Connections?

4 - Design skilling and growth experiences with Viva Learning

- Case study - Tailwind Traders
- Plan for Viva Learning
- Assemble Viva Learning admins and stakeholders
- Understand content sources with Viva Learning
- Coordinate setup and configuration of Viva Learning
- Develop adoption strategies for Viva Learning
- Develop an org-wide learning culture

5 - Guided Project - Create featured set of content in Viva Learning

- Prepare your environment

6 - Design productivity and wellbeing experiences with Viva Insights

- Measure workplace patterns with Viva Insights
- Identify Viva Insights stakeholders
- Assess experiences and define goals
- Coordinate setup and deployment of Viva Insights
- Communication and adoption planning

7 - Introduction to Microsoft Viva Glint

- What is Viva Glint?
- What are the key benefits of using Viva Glint?
- How can users across the organization benefit from using Viva Glint?
- What are the survey types and how can they support engagement?
- How do I get started with Viva Glint?

8 - Get to Know Viva Glint’s Approach to Modern Engagement

- Who is Viva Glint and what makes us different?
- What is People Success?
- How can leaders enact a People Success approach?

9 - Learn OKR essentials with Viva Goals

- What are OKRs?
- Why OKRs?
- Best practices for getting started with OKRs and Viva Goals

10 - Role of an OKR Champion

- Roles and responsibilities
- How to communicate about OKRs and Viva Goals with your team
- How to successfully leverage resources

Frequently Asked Questions

Q: What delivery options are available for MS-080T00 Employee Experience Platform Specialist?

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
- Traditional Instructor-Led Classroom Training (ILT)
- On-site delivery at your offices anywhere in United Kingdom
- Private dedicated courses customized for your team

Q: Which exam does this course prepare me for?

This course prepares you for the MS-080 official exam. You can take this exam at any exam center across United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online wherever you are located.

Q: How many CPD hours does this course provide?

The 1-day MS-080T00 Employee Experience Platform Specialist course provides up to 6.5 CPD hours of structured learning. CPD certificates can be provided upon request.

Q: What is the duration of the MS-080T00 Employee Experience Platform Specialist training?

The training takes place over 1 day(s), with each day lasting approximately 8.00 hours including breaks for lunch and refreshments.

Q: Do you provide corporate training for MS-080T00 Employee Experience Platform Specialist?

Yes, we provide corporate training, dedicated training, and closed classes for MS-080T00 Employee Experience Platform Specialist. Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

Q: Why choose Nexus Human for MS-080T00 Employee Experience Platform Specialist?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

Q: Are there any discount codes available?

Yes! Use discount code **PENPAL5** when booking your MS-080T00 Employee Experience Platform Specialist training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

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