ITIL® (Version 5) Strategy Certification Training

Category: Infrastructure & IT Operations | **Vendor:** PeopleCert

Duration: 24.00 hours (3 days) **19.5 CPD Hours** **Rating:** ⭐ 4.6 (5,878 reviews)

Course Information

Delivery Format:	Instructor Led - Online
Certification:	ITIL Strategy (Version 5)
Related Exam:	ITIL-5-Strategy

Course Overview

This module equips candidates to act with clarity and confidence by aligning technology investments with business strategy and outcomes, in line with ITIL® guidance. It helps ensure that digital products and services deliver measurable value while embedding a culture of trust, agility, and continual value co-creation in a rapidly evolving environment. Add the Membership above and receive these additional benefits: 1-year PeopleCert membership + Subscription 1 Free Exam Retake

About This Course

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Who Should Attend

- Leaders with strategic responsibility at all levels of the organization.
- Professionals with tactical responsibility for implementing strategy.
- Professionals with operational responsibility for supporting strategic objectives.

Prerequisites & Entry Requirements

General Prerequisites:

Participants must hold ITIL 4 Foundation or ITIL (Version 5) Foundation certification

Learning Outcomes

Upon successful completion of this course, participants will be able to:

Ensure strategic capabilities are fit for purpose and support the organization’s vision and mission. Formalize and develop existing strategic capabilities with clearer governance and communication. Improve the performance of key parts of the Service Value System (SVS), particularly governance, while considering all four dimensions of service management. Provide clarity and confidence to make balanced, sustainable decisions while maintaining focus on purpose and values.

Detailed Course Outline

Module 1: Key ITIL® terms and definitions

- 1.1 Key concepts of ITIL®
- 1.2 Key concepts of ITIL® Strategy
- 1.3 Strategy across the ITIL® Four Dimensions

Module 2: The ITIL® Strategy Management Model

- 2.1 Introduction to the ITIL® Strategy Management Model
- 2.2 Strategy development
- 2.3 Strategy implementation
- 2.4 Sustainable strategy management

Module 3: Strategic capabilities

- 3.1 Leadership
- 3.2 Communication
- 3.3 Innovation
- 3.4 AI governance
- 3.5 Organizational Change Management (OCM)
- 3.6 Digital ethics
- 3.7 Complexity thinking
- 3.8 Portfolio management
- 3.9 Risk management
- 3.10 Sustainability

Module 4: ITIL® and other frameworks

- 4.1 ITIL® and DevOps
- 4.2 ITIL® and PRINCE2

□□ Certification Path

ITIL Strategy (Version 5)

Exam: ITIL-5-Strategy

Frequently Asked Questions

Q: What delivery options are available for ITIL® (Version 5) Strategy Certification Training?

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
- Traditional Instructor-Led Classroom Training (ILT)
- On-site delivery at your offices anywhere in United Kingdom
- Private dedicated courses customized for your team

Q: What certification does this course prepare me for?

The ITIL® (Version 5) Strategy Certification Training course helps prepare you for the ITIL Strategy (Version 5) certification path.

Q: Which exam does this course prepare me for?

This course prepares you for the ITIL-5-Strategy official exam. You can take this exam at any exam center across United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online wherever you are located.

Q: How many CPD hours does this course provide?

The 3-day ITIL® (Version 5) Strategy Certification Training course provides up to 19.5 CPD hours of structured learning. CPD certificates can be provided upon request.

Q: What is the duration of the ITIL® (Version 5) Strategy Certification Training training?

The training takes place over 3 day(s), with each day lasting approximately 24.00 hours including breaks for lunch and refreshments.

Q: Do you provide corporate training for ITIL® (Version 5) Strategy Certification Training?

Yes, we provide corporate training, dedicated training, and closed classes for ITIL® (Version 5) Strategy Certification Training. Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

Q: Why choose Nexus Human for ITIL® (Version 5) Strategy Certification Training?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

Q: Are there any discount codes available?

Yes! Use discount code **PENPAL5** when booking your ITIL® (Version 5) Strategy Certification Training training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

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