IT Asset Management (ITAM) Foundation

Category: Infrastructure & IT Operations | **Vendor:** Van Haren Publishing

Duration: 16.00 hours (2 days) **13.0 CPD Hours** **Rating:** ⭐ 4.6 (5,878 reviews)

Course Information

Delivery Format:	Online LIVE
Certification:	ITAMOrg IT Asset Management (ITAM) Foundation Certificate
Related Exam:	ITAMOrg IT Asset Management (ITAM) Foundation Certificate

Course Overview

IT Asset Management (ITAM) is one of the most important elements for any business strategy. IT Asset Management will improve your business' cost control and risk reduction while increasing business value with IT Assets. These IT Assets include all aspects of hardware and software used within your organisation. You will walk away from this training course understanding the purpose of IT Asset Management (ITAM) and how it will benefit your organisation. This even includes licensing complexities related to IT operations in terms of software and hardware updates and acquisitions.

About This Course

IT Asset Management (ITAM) is one of the most important elements for any business strategy. IT Asset Management will improve your business' cost control and risk reduction while increasing business value with IT Assets. These IT Assets include all aspects of hardware and software used within your organisation. You will walk away from this training course understanding the purpose of IT Asset Management (ITAM) and how it will benefit your organisation. This even includes licensing complexities related to IT operations in terms of software and hardware updates and acquisitions.

Who Should Attend

Our IT Asset Management (ITAM) Foundation training course is intended for all key personnel in the organisation involved in the IT lifecycle. Whilst this certification has an IT focus, it has been specifically designed for non-IT personnel in mind. Specific roles/responsibilities could include (but are not limited to): Overall Management, IT Manager, Procurement Manager, Financial Manager, IT Operations Manager, Project Manager, Process Manager, Contract Manager, Risk Manager, Business Continuity Manager, andSecurity Manager

Prerequisites & Entry Requirements

General Prerequisites:

Even though our IT Asset Management (ITAM) Foundation training course has an IT focus, it has been specifically designed with non-IT personnel in mind.

Learning Outcomes

Upon successful completion of this course, participants will be able to:

Our IT Asset Management (ITAM) Foundation training course will teach you about the four key ITAM areas and their interaction in relation to contract management, compliance, information security, cost control and IT business value:
Hardware Asset Management (including Mobile devices)
Software Asset Management
Services & Cloud Asset Management
People and Information Asset Management (including Bring Your Own Device)

Detailed Course Outline

Our IT Asset Management (ITAM) Foundation training course will cover the following topics:

IT Asset Management (ITAM) Introduction:

- Definition, purposes and objectives
- Why does your organisation need ITAM?
- Introduction to the four key areas:
- Hardware Asset Management, Software Asset Management, Services & Cloud Asset Management, People & Information Asset Management
- The IT Asset lifecycle and its impact on your business
- The key roles in ITAM – stakeholders, functions, roles and responsibilities
- Typical business issues and challenges in the ITAM workflow
- Introduction to ITAM best practices, ISO55000 and ITSM

Hardware Asset Management (HAM) Introduction:

- The concept, purpose and benefits of HAM
- The HAM lifecycle in your organisation from acquisition through to disposal
- Request and approval processes, procurement and lifecycle management, redeployment and disposal management
- The placement of HAM in the ITAM ecosystem
- Mobile device (asset) management aspects of HAM
- The best practices of HAM (ISO and ITSM)
- The tool reflections of HAM

Software Asset Management (SAM) Introduction:

- Definition and objectives
- SAM best practices and framework
- The business value of SAM
- SAM from request to acquisition through to disposal
- Key roles and stakeholders in a SAM program
- The placement of SAM in the ITAM ecosystem
- The concept of compliance
- The risks/costs related to software audits
- Organisational pitfalls and challenges in the SAM process
- IT Service Management and ISO19770 approach within SAM

Services & Cloud Asset Management Introduction:

- The concept of services and cloud services
- The costs, challenges and benefits associated with Services and Cloud services
- Definition and objectives within Services and Cloud Asset Management (SEAM)
- The contractual issues with assets in SEAM
- The pitfalls and benefits from SEAM
- ITAM best practices in a SEAM context
- The placement of SEAM in the ITAM ecosystem
- Key roles and stakeholders in a SEAM program
- Compliance in a Cloud perspective

People & Information Asset Management (PINAM) Introduction:

- Definition and objectives
- How to define Information and People as assets
- Security and risk control (information sharing, employees leaving the organisation, loss of mobile devices, access regulations, etc)
- BYOD in a People and Information Management perspective
- How do mobile users use their devices and content? Benefits and pitfalls
- Policy Setting – security policies for content, users and mobile devices

IT Asset Management (ITAM) Key Findings & Conclusions:

- The best practices in the ITAM framework
- How to assess and understand the ITAM maturity in your organisation
- The interface between the four key ITAM areas (HAM, SAM, SEAM, PINAM)
- Effective communication of your ITAM goals to the key stakeholders in your organisation
- ITAM integration with the organisational key business drivers and goals evaluation
- Exam preparation
- IT Asset Management (ITAM) Exam

□□ Certification Path

ITAMOrg IT Asset Management (ITAM) Foundation Certificate

Exam: ITAMOrg IT Asset Management (ITAM) Foundation Certificate

Upcoming Schedule

Available training dates for IT Asset Management (ITAM) Foundation:

Start Date	End Date	Location	Delivery	Price
26 Nov 2026	27 Nov 2026	Virtual Classroom - nexus human zoom class	Virtual	€1,345.00

Additional Course Details

Nexus Humans IT Asset Management (ITAM) Foundation training program is a workshop that presents an invigorating mix of sessions, lessons, and masterclasses meticulously crafted to propel your learning expedition forward.

This immersive bootcamp-style experience boasts interactive lectures, hands-on labs, and collaborative hackathons, all strategically designed to fortify fundamental concepts.

Guided by seasoned coaches, each session offers priceless insights and practical skills crucial for honing your expertise. Whether you're stepping into the realm of professional skills or a seasoned professional, this comprehensive course ensures you're equipped with the knowledge and prowess necessary for success.

While we feel this is the best course for the IT Asset Management (ITAM) Foundation course and one of our Top 10 we encourage you to read the course outline to make sure it is the right content for you.

Additionally, private sessions, closed classes or dedicated events are available both live online and at our training centres in Dublin and London, as well as at your offices anywhere in the UK, Ireland or across EMEA.

Frequently Asked Questions

Q: What delivery options are available for IT Asset Management (ITAM) Foundation?

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
- Traditional Instructor-Led Classroom Training (ILT)
- On-site delivery at your offices anywhere in United Kingdom
- Private dedicated courses customized for your team

Q: What certification does this course prepare me for?

The IT Asset Management (ITAM) Foundation course helps prepare you for the ITAMOrg IT Asset Management (ITAM) Foundation Certificate certification path.

Q: Which exam does this course prepare me for?

This course prepares you for the ITAMOrg IT Asset Management (ITAM) Foundation Certificate official exam. You can take this exam at any exam center across United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online wherever you are located.

Q: How many CPD hours does this course provide?

The 2-day IT Asset Management (ITAM) Foundation course provides up to 13.0 CPD hours of structured learning. CPD certificates can be provided upon request.

Q: What is the duration of the IT Asset Management (ITAM) Foundation training?

The training takes place over 2 day(s), with each day lasting approximately 16.00 hours including breaks for lunch and refreshments.

Q: Do you provide corporate training for IT Asset Management (ITAM) Foundation?

Yes, we provide corporate training, dedicated training, and closed classes for IT Asset Management (ITAM) Foundation. Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

Q: What related terms do people search for?

Popular related searches include: ITAMOrg IT Asset Management ITAM

Q: Why choose Nexus Human for IT Asset Management (ITAM) Foundation?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

Q: Are there any discount codes available?

Yes! Use discount code **PENPAL5** when booking your IT Asset Management (ITAM) Foundation training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

Nexus Human

Professional Training & Development

Email: info@nexushuman.com

Website: www.nexushuman.com

Phone: +353 1 889 8700 (Ireland) | +44 20 8142 8961 (UK)

© 2026 Nexus Human. All rights reserved. This brochure was generated on 14/11/2026.