ISO 9001 Foundation

Category: Networking & Security | **Vendor:** PECB

Duration: 16.00 hours (2 days) **13.0 CPD Hours** **Rating:** ⭐ 4.6 (5,878 reviews)

Course Information

Delivery Format:	Instructor Led - Online
Certification:	ISO 9001 Foundation
Related Exam:	ISO-9001-Foundation

Course Overview

ISO 9001 Foundations is a two-day training courses which focuses on the concepts of quality and quality management, and provides an overall explanation of ISO 9001 requirements for a quality management system (QMS). In this training course, you will be acquainted with the various aspects of a QMS based on ISO 9001, such as the role of top management, risks and opportunities, quality policy, processes that shape product and service provision activities, requirements for performance evaluation, and the importance of continual improvement. After completing this course, you can sit for the exam. If you successfully pass the exam, you can apply for the “Certificate Holder in ISO 9001 Foundation” designation. This certificate demonstrates that you have a general knowledge of ISO 9001 requirements for a QMS and enables you to be part of QMS implementation projects.

About This Course

ISO 9001 Foundations is a two-day training courses which focuses on the concepts of quality and quality management, and provides an overall explanation of ISO 9001 requirements for a quality management system (QMS). In this training course, you will be acquainted with the various aspects of a QMS based on ISO 9001, such as the role of top management, risks and opportunities, quality policy, processes that shape product and service provision activities, requirements for performance evaluation, and the importance of continual improvement. After completing this course, you can sit for the exam. If you successfully pass the exam, you can apply for the “Certificate Holder in ISO 9001 Foundation” designation. This certificate demonstrates that you have a general knowledge of ISO 9001 requirements for a QMS and enables you to be part of QMS implementation projects.

Who Should Attend

- Managers and consultants seeking to know more about quality management
- Professionals wishing to get acquainted with ISO 9001 requirements for a QMS
- Individuals engaged in or responsible for quality management activities in their organization
- Individuals wishing to pursue a career in quality management

Prerequisites & Entry Requirements

General Prerequisites:

There are no prerequisites to participate in the ISO 9001 Foundation training course. However, students should have a basic understanding of quality management and management systems.

Learning Outcomes

Upon successful completion of this course, participants will be able to:

After completing the ISO 9001 Foundation Training Course, you will be able to: Describe key quality management concepts, principles, and terminology Explain the structure and core requirements of ISO 9001 Identify practical actions organizations can take to conform to ISO 9001 Understand the role of management, policies, risk, and evaluation in a QMS Prepare for the ISO 9001 Foundation certificate exam

Detailed Course Outline

Introduction to Quality Concepts, QMS, and Clauses 4–6 of ISO 9001

- Define the purpose, structure, and benefits of a Quality Management System (QMS)
- Introduce ISO 9001 structure and Annex SL high-level format
- Review Clause 4: Context of the organization
- Identify internal and external issues
- Understand stakeholder needs and expectations
- Define QMS boundaries and scope

Review Clause 5: Leadership

- Explain leadership commitment and the role of top management
- Develop and communicate a quality policy
- Assign and communicate roles, responsibilities, and authorities

Review Clause 6: Planning

- Apply risk-based thinking to identify risks and opportunities
- Set measurable quality objectives
- Plan actions to address risk, opportunities, and changes

Review Clause 7: Support

- Determine and manage necessary resources
- Ensure competence, awareness, and communication
- Control documented information (documents and records)

Review Clause 8: Operation

- Plan, control, and document operational processes
- Manage customer requirements, design, and development
- Address outsourced processes and operational risk

Review Clause 9: Performance Evaluation

- Monitor and measure QMS performance
- Conduct internal audits and management reviews
- Track customer satisfaction and feedback

Review Clause 10: Improvement

- Identify and manage nonconformities
- Implement corrective actions and drive continual improvement
- Prepare for and take the ISO 9001 Foundation certificate exam

□□ Certification Path

ISO 9001 Foundation

Exam: ISO-9001-Foundation

Frequently Asked Questions

Q: What delivery options are available for ISO 9001 Foundation?

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
- Traditional Instructor-Led Classroom Training (ILT)
- On-site delivery at your offices anywhere in United Kingdom
- Private dedicated courses customized for your team

Q: What certification does this course prepare me for?

The ISO 9001 Foundation course helps prepare you for the ISO 9001 Foundation certification path.

Q: Which exam does this course prepare me for?

This course prepares you for the ISO-9001-Foundation official exam. You can take this exam at any exam center across United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online wherever you are located.

Q: How many CPD hours does this course provide?

The 2-day ISO 9001 Foundation course provides up to 13.0 CPD hours of structured learning. CPD certificates can be provided upon request.

Q: What is the duration of the ISO 9001 Foundation training?

The training takes place over 2 day(s), with each day lasting approximately 16.00 hours including breaks for lunch and refreshments.

Q: Do you provide corporate training for ISO 9001 Foundation?

Yes, we provide corporate training, dedicated training, and closed classes for ISO 9001 Foundation. Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

Q: Why choose Nexus Human for ISO 9001 Foundation?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

Q: Are there any discount codes available?

Yes! Use discount code **PENPAL5** when booking your ISO 9001 Foundation training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

Nexus Human

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