Communication Strategies

Category: Professional & Leadership Development | **Vendor:** Various

Duration: 8.00 hours (1 days) **6.5 CPD Hours** **Rating:** ⭐ 4.6 (5,878 reviews)

Course Information

Delivery Format: Instructor Led - Online

Course Overview

For the better part of every day, we are communicating to and with others. Whether it’s the speech you deliver in the boardroom, the level of attention you give your spouse when they are talking to you, or the look you give the cat, it all means something. This course has been approved for 7 PDUs | 7 CDUs

About This Course

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Learning Outcomes

Upon successful completion of this course, participants will be able to:

Understand the importance of communication from a big-picture perspective Learn our own authentic approach to communication and where barriers might exist Apply key differences between non-verbal and verbal communication and delivery

Detailed Course Outline

Getting Started

- Icebreaker
- Housekeeping Items
- The Parking Lot
- Workshop Objectives

The Big Picture

- What is Communication?
- How Do We Communicate?
- Other Factors in Communication

Understanding Communication Barriers

- An Overview of Common Barriers
- Language Barriers
- Cultural Barriers
- Differences in Time and Place

Paraverbal Communication Skills

- The Power of Pitch
- The Truth about Tone
- The Strength of Speed

Non-Verbal Communication

- Understanding the Mehrabian Study
- All About Body Language
- Interpreting Gestures

Speaking Like a STAR

- S = Situation
- T = Task
- A = Action
- R = Result
- Summary

Listening Skills

- Seven Ways to Listen Better Today
- Understanding Active Listening
- Sending Good Signals to Others

Asking Good Questions

- Open Questions
- Closed Questions
- Probing Questions

Appreciative Inquiry

- The Purpose of AI
- The Four Stages
- Examples and Case Studies

Mastering the Art of Conversation

- Level One: Discussing General Topics
- Level Two: Sharing Ideas and Perspectives
- Level Three: Sharing Personal Experiences
- Our Top Networking Tips

Advanced Communication Skills

- Understanding Precipitating Factors
- Establishing Common Ground
- Using “I” Messages

Wrapping Up

- Words from the Wise
- Review of Parking Lot
- Lessons Learned
- Completion of Action Plans and Evaluations

Frequently Asked Questions

Q: What delivery options are available for Communication Strategies?

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
- Traditional Instructor-Led Classroom Training (ILT)
- On-site delivery at your offices anywhere in United Kingdom
- Private dedicated courses customized for your team

Q: How many CPD hours does this course provide?

The 1-day Communication Strategies course provides up to 6.5 CPD hours of structured learning. CPD certificates can be provided upon request.

Q: What is the duration of the Communication Strategies training?

The training takes place over 1 day(s), with each day lasting approximately 8.00 hours including breaks for lunch and refreshments.

Q: Do you provide corporate training for Communication Strategies?

Yes, we provide corporate training, dedicated training, and closed classes for Communication Strategies. Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

Q: Why choose Nexus Human for Communication Strategies?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

Q: Are there any discount codes available?

Yes! Use discount code **PENPAL5** when booking your Communication Strategies training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

Nexus Human

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