Certified ScrumMaster (CSM)

Category: Project Management & Business Skills | **Vendor:** Various

Duration: 16.00 hours (2 days) **13.0 CPD Hours** **Rating:** ⭐ 4.6 (5,878 reviews)

Course Information

Delivery Format:	Instructor Led - Online
Certification:	Certified ScrumMaster® (CSM)
Related Exam:	CSM

Course Overview

Ready to become a Scrum Master—or just need to be more Agile? Whether you want to serve as a Scrum Master, support an Agile transformation, or simply build the skills to lead more effectively, our Certified ScrumMaster (CSM) course is the perfect starting point. You'll gain a strong understanding of Scrum concepts, develop real-world Agile skills, and learn how to apply the Scrum framework to help your team and organization thrive. This highly interactive CSM training is led by a Certified Scrum Trainer® and combines engaging instruction with hands-on practice. The course prepares you to step confidently into the Scrum Master accountability and support team agility at every level of your organization—with the exam voucher and a 2-year Scrum Alliance membership included. 16 SEUs | 16 PDUs | 16 CDUs

About This Course

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Who Should Attend

This workshop-style class is intended for those practicing or looking to serve as a Scrum Master. Upon completion of the course, you will be eligible to sit for the Scrum Master certification exam. Attendees will also receive a two-year membership in the Scrum Alliance.

Learning Outcomes

Upon successful completion of this course, participants will be able to:

This course equips you with the knowledge and tools to confidently lead Agile teams and implement the Scrum framework in any industry. You'll learn core Scrum principles, how to facilitate Scrum events, build high-performing teams, and support product development using incremental delivery. Upon completion, you'll be ready to take the 50-question CSM exam and earn your Certified ScrumMaster certification.

Detailed Course Outline

Introduction to Agile and Scrum

- Understand Agile principles and values
- Explore the difference between empirical and defined processes
- Learn how Scrum supports product vs. project-based work

Scrum Framework Fundamentals

- Scrum theory, values, and transparency
- Understanding the Definition of Done
- Overview of the Sprint and Increment

Scrum Roles

- Product Owner: backlog management, stakeholder communication
- ScrumMaster: coaching, facilitation, removing impediments
- Development Team: cross-functionality, self-organization

Scrum Events (Ceremonies)

- Sprint Planning: defining goals and selecting backlog items
- Daily Scrum: improving transparency and focus
- Sprint Review: demonstrating work and gathering feedback
- Sprint Retrospective: continuous improvement for the next Sprint

Scrum Artifacts

- Product Backlog: evolving list of prioritized work
- Sprint Backlog: short-term commitment to deliverables
- Potentially Releasable Product Increment: usable, shippable output

ScrumMaster Core Skills

- Agile facilitation and conflict resolution
- Supporting product owners and development teams
- Promoting Scrum adoption at the organizational level

□□ Certification Path

Certified ScrumMaster® (CSM)

Exam: CSM

Upcoming Schedule

Available training dates for Certified ScrumMaster (CSM):

Start Date	End Date	Location	Delivery	Price
16 Nov 2026	17 Nov 2026	Online	Virtual	€995.00
09 Dec 2026	10 Dec 2026	Online	Virtual	€995.00

Frequently Asked Questions

Q: What delivery options are available for Certified ScrumMaster (CSM)?

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
- Traditional Instructor-Led Classroom Training (ILT)
- On-site delivery at your offices anywhere in United Kingdom
- Private dedicated courses customized for your team

Q: What certification does this course prepare me for?

The Certified ScrumMaster (CSM) course helps prepare you for the Certified ScrumMaster® (CSM) certification path.

Q: Which exam does this course prepare me for?

This course prepares you for the CSM official exam. You can take this exam at any exam center across United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online wherever you are located.

Q: How many CPD hours does this course provide?

The 2-day Certified ScrumMaster (CSM) course provides up to 13.0 CPD hours of structured learning. CPD certificates can be provided upon request.

Q: What is the duration of the Certified ScrumMaster (CSM) training?

The training takes place over 2 day(s), with each day lasting approximately 16.00 hours including breaks for lunch and refreshments.

Q: Do you provide corporate training for Certified ScrumMaster (CSM)?

Yes, we provide corporate training, dedicated training, and closed classes for Certified ScrumMaster (CSM). Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

Q: Why choose Nexus Human for Certified ScrumMaster (CSM)?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

Q: Are there any discount codes available?

Yes! Use discount code **PENPAL5** when booking your Certified ScrumMaster (CSM) training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

Nexus Human

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