AudioCodes SBC Testing & Troubleshooting class

Category: Networking & Security | **Vendor:** AudioCodes

Duration: 24.00 hours (3 days) **19.5 CPD Hours** **Rating:** ⭐ 4.6 (5,878 reviews)

Course Information

Delivery Format: Instructor Led - Online

Course Overview

The course covers topics and techniques for troubleshooting AudioCodes SBC using Syslog and other tools. This is a lab-oriented class designed to help you gain troubleshooting experience before attending more advanced courses. You will debug an Enterprise SBC (E-SBC) environment using the Demo lab system and simulated case logs.

About This Course

AudioCodes SBC Application Brief Review

- Lab 1 – SBC Interworking

- Debugging Tools Part 1
- Lab 2 – Troubleshooting Generic related issues

- Classification process
- Lab 3 – Troubleshooting Classification related issues

- Routing Process
- Lab 4 – Troubleshooting Routing related issues

- Media Handling
- Lab 5 – Troubleshooting Media related issues

- Testing Tools: Test Calls
- Lab 6 – Test Calls Usage with Media Handling

- Message Manipulation
- Lab 7 – Troubleshooting Manipulation related issues

- Debugging Tools Part 2
- Debugging Tools Part 3
- Lab 8 – Debug Recording usage
- Lab 9 – Core Dump

Prerequisites & Entry Requirements

General Prerequisites:

ACA Certification

Learning Outcomes

Upon successful completion of this course, participants will be able to:

Emphasis is placed on diagnostic tools and troubleshooting strategies to help students become self-sufficient in the use and support of AudioCodes SBC products.

On completion of the course, students will be able to:

- Be familiar with Basic analysis of the Debugging tools inputs
- Use AudioCodes testing tool
- Perform Basic SBC Faults troubleshooting

Skills You Will Learn:

Emphasis is placed on diagnostic tools and troubleshooting strategies to help students become self-sufficient in the use and support of AudioCodes SBC products.

On completion of the course, students will be able to:

- Be familiar with Basic analysis of the Debugging tools inputs
- Use AudioCodes testing tool
- Perform Basic SBC Faults troubleshooting

Frequently Asked Questions

Q: What delivery options are available for AudioCodes SBC Testing & Troubleshooting class?

We offer multiple delivery formats:

- Live Instructor-Led Classroom Online (Virtual/Live Online)
- Traditional Instructor-Led Classroom Training (ILT)
- On-site delivery at your offices anywhere in United Kingdom
- Private dedicated courses customized for your team

Q: How many CPD hours does this course provide?

The 3-day AudioCodes SBC Testing & Troubleshooting class course provides up to 19.5 CPD hours of structured learning. CPD certificates can be provided upon request.

Q: What is the duration of the AudioCodes SBC Testing & Troubleshooting class training?

The training takes place over 3 day(s), with each day lasting approximately 24.00 hours including breaks for lunch and refreshments.

Q: Do you provide corporate training for AudioCodes SBC Testing & Troubleshooting class?

Yes, we provide corporate training, dedicated training, and closed classes for AudioCodes SBC Testing & Troubleshooting class. Training can take place anywhere in United Kingdom including London, Manchester, Birmingham, Edinburgh, or live online allowing teams from across United Kingdom or internationally to attend.

Q: What related terms do people search for?

Popular related searches include: AudioCodes SBC Testing & Troubleshooting class, ACA Level Courses, TRBSACA

Q: Why choose Nexus Human for AudioCodes SBC Testing & Troubleshooting class?

Nexus Human is recognized as one of the leading training providers. Our trainers have won multiple awards including:

- Small Firms Best Trainer Award
- National Training Partner of the Year (Ireland) - Multiple Years
- Global Top 30 Instructor Awards (2012, 2019, 2021)
- Tech Excellence Award Nominations
- Learning Performance Institute (LPI) External Training Provider Sponsor 2024

Q: Are there any discount codes available?

Yes! Use discount code **PENPAL5** when booking your AudioCodes SBC Testing & Troubleshooting class training. Please note that only one discount code can be used per booking and cannot be combined with other special offers.

Nexus Human

Professional Training & Development

Email: info@nexushuman.com

Website: www.nexushuman.com

Phone: +353 1 889 8700 (Ireland) | +44 20 8142 8961 (UK)

© 2026 Nexus Human. All rights reserved. This brochure was generated on 14/11/2026.